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TRANSMITTAL FORM (to be used for all correspondence after initial filing)	Application Number	09/746,508	
	Filing Date	December 26, 2000	
	First Named Inventor	Willis et al.	
	Art Unit	3627	
	Examiner Name	JA. Kramer	
Total Number of Pages in This Submission	6	Attorney Docket Number	20009.0001US01 (BS99-184)

ENCLOSURES (Check all that apply)		
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SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT			
Firm Name	WITHERS & KEYS, LLC		
Signature			
Printed name	Jeramie J. Keys		
Date	July 12, 2005	Reg. No.	42,724

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JW

N 09/746,508

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Willis	Examiner:	Kramer
Serial No.:	09/746,508	Group Art Unit:	3627
Filed:	December 26, 2000	Docket No.:	20009.0001US01 (BS99-184)
Title:	TECHNICIAN COMMUNICATIONS SYSTEM WITH AUTOMATED CLAIMS PROCESSING		

CERTIFICATE UNDER 37 CFR 1.8:

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By: 

Name: Jeramie J. Keys

AFTER FINAL RESPONSE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This communication is responsive to the Final Office Action mailed on May 12, 2005. Remarks begin on page 2.